



JW Marriott Cancun Resort & Spa

Blvd. Kukulcan, Km 14.5, Lote 40-A, Zona Hotelera
Cancun, 77500 Mexico

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Arrival Information

Check-in and Check-out

Check-in: 3:00 PM
 Check-out: 12:00 PM
 Express Checkin, Express Checkout
 Video Review Billing

Parking

Complimentary on-site parking
 Complimentary valet parking

Pet Policy

Pets not allowed

Internet Access

Guest rooms: Wireless, Wired for 18.0 USD/day
 Lobby and public areas: Complimentary Wireless
 Meeting rooms: Wireless, Wired

Property Details

14 floors, 373 Rooms, 74 suites
 8 meeting rooms, 20,236 sq ft of total meeting space
 New Lobby

Services & Amenities

Barber/Beauty shop
 Car Rental
 Gift/newsstand
 Buffet breakfast, fee from: 28 USD
 Continental breakfast, fee from: 20 USD
 Grab-n-Go breakfast, fee from: 25 USD
 Housekeeping service daily
 Mobility accessible rooms
 Newspaper in lobby
 Room service, 24-hour
 Valet dry-cleaning

Beauty shop
 Game room
 Babysitting
 Concierge desk
 Foreign exchange
 Hot breakfast, fee from: 20 USD
 Laundry on-site
 Newspaper delivered to room, on request
 Room service
 Safe deposit boxes, front desk
 Virtual Concierge Available

Guest Room Information

General Room Amenities

Air conditioning
Alarm clock
Bottled water: Fee
Coffee maker/tea service
Crib/Play Yard
Electrical adapters
Individual climate control
Iron and ironing board
Pillows: down/feather
Pillows: foam
Pull-out sofa bed
Rollaway bed: 20.00 USD Per Room Daily
Safe

Bathroom Amenities

Bathrobe
Bathroom amenities
Hair dryer
Separate tub and shower
Whirlpool

Room Entertainment

Cable channel: CNN
Cable channel: ESPN
Cable/satellite TV
Color TV
Mini Bar - fee
Movies/videos, pay-per-view
Wet bar

Business Amenities

Electrical outlet: desk level
Phone feature: voice mail

Kitchen Amenities

Water purification system

Dining

Dining Services

Room service, 24-hour
Room service
Sundry/Convenience store

Breakfast

Buffet breakfast, fee from 28.00 USD
Continental breakfast, fee from 20.00 USD

ITALIAN

Gustino Italian Grill

Located on the lobby level of our Cancun resort, Gustino is a first-class restaurant specializing in classic Italian dishes fused with the finest Mediterranean ingredients. Gustino is a proud recipient of AAA's Four Diamond Award.

Open for dinner
Dress code: Formal

OTHER

Lobby Bar

Following your meal at one of our restaurants, treat yourself to a refreshing beer, tropical cocktail or glass of fine wine at our lobby bar. Unsure what to order? Let our expert mixologists offer recommendations based on your taste and style.

Open for dinner
Dress code: Casual

DELI

Gift Shop and 750 Pizzeria

When you're on the go in Cancun, stop by our gift shop and pizzeria for quick snacks, refreshing beverages and New York-style pizza. We also serve espresso, empanadas and gelato.

Open for breakfast, lunch and dinner

STEAKHOUSE

La Capilla Argentina Steakhouse

Capilla Argentina is a one-of-a-kind restaurant that fuses Argentine cuisine with Italian, Spanish and French culinary influences. Pair your entrée with one of our exemplary varietals from our exclusive international wine cellar.

Open for dinner
Dress code: Casual

THAI

Sasi Thai

Sasi Thai is housed under vast palapas overlooking the majestic Caribbean Sea, creating a serene dinner ambiance reminiscent of Thailand. Make reservations and treat your taste buds to our authentic cuisine, specialty cocktails and decadent desserts.

Open for dinner
Dress code: Casual

SOUTHWESTERN

Sedona Grill

Boasting gorgeous views of our resort's pool area, Sedona Grill is a perfect place to sample local, authentic Mexican cuisine. Start your morning in Cancun off right with our breakfast buffet, then return in the evening for beautifully presented entrées.

Open for breakfast and dinner
Dress code: Casual
Phone: +52 998 848 9648

AMERICAN

BeachWalk

Providing both pool and beachside service, BeachWalk offers plenty of delectable choices to satisfy your cravings, including deluxe sandwiches, fresh salads, tropical cocktails and Caribbean specialties.

Open for lunch
Dress code: Casual

JAPANESE

Mikado Japanese Teppan Yaki

Located on the right side of Marriott Cancun Resort, Mikado is your destination for fine Japanese cuisine. Savor skillfully prepared sushi, or dine around our hibachi grills and watch our talented cooks put on a fiery display.

Open for dinner
Dress code: Casual

INTERNATIONAL

Champions Sports Bar

Featuring walls of flat-panel TVs and a lively atmosphere, Champions is the perfect spot to indulge in delicious comfort food and watch your favorite teams battle for victory during your stay in Cancun. We also offer karaoke on select nights.

Open for lunch and dinner
Dress code: Casual

Fitness & Recreation

Activities

Biking trail (0.1 miles)
 Boating (0.1 miles)
 Bowling (1.2 miles)
 Horseback riding (5.6 miles)
 Jet-skiing
 Jogging/fitness trail (0.1 miles)
 Sailing (3.7 miles)
 Sauna
 Scuba diving (1.2 miles)
 Snorkeling (1.2 miles)
 Lighted Outdoor
 Water-skiing (0.1 miles)
 Surfing (7.5 miles)

Fitness

Fitness Center at the JW Marriott Cancun

Swimming

JW Marriott Resort and Spa Beach
 Indoor Spa Pool (must be at least 18 years old to access).
 Family free form outdoor pool.
 14 ft. outdoor dive pool with an artificial reef.
 Adult free form outdoor pool.
 Whirlpool

Spa

Mayan Inspired Spa (Appointment is Required)

Golf

Playa Mujeres Golf Course (12.4 miles)
 Playa Mujeres Golf Course

Local Attractions

Cancun Virtual Trip Kit - Take a look!

0.1 miles from hotel

Sian Ka'an Biosphere Reserve

74.6 miles S from Hotel

Deep Sea Fishing / Aquaworld

Bld. Kukulcan km. 15.2

0.6 miles N from Hotel

Wet N Wild

Bld. Kukulcan Km. 25

2.5 miles N from Hotel

El Centro - Flea Market and Shopping

Tulum Av.

4.3 miles N from Hotel

Sailing and Snorkeling - Isla Mujeres

"El Embarcadero" pier. Blvd. Kukulcán Km. 4

6.2 miles NW from Hotel

Reef Diving - Palancar Reef - Cozumel

www.aquaworld.com.mx

31.1 miles from hotel

Interactive Aquarium

La Isla Shopping Mall. Blvd. Kukulcan Km. 12.5 Zon

1.1 miles NE from Hotel

Tulum Mayan Ruins

54.7 miles SW from Hotel

Whale Shark Festival

Isla Mujeres

5.6 miles from hotel

Airport Information

Cancun International Airport (CUN)

Airport Phone: +52 998 848 7200

Hotel direction: 6.8 miles NE

This hotel does not provide shuttle service.

- Courtesy Phone Available
- Alternate transportation: Prestige In-house Transportation Services; per person prices. Tel. 1-877-895-0980; fee: 18 USD (one way); reservation required
- Estimated taxi fare: 40 USD (one way)

Driving directions

Take the North exit from Cancun International Airport. Follow the signs to the Hotel Zone. The resort is approximately 11 miles on the right hand side. To arrange transportation through Prestige Transportation Service, please call 52-998-848-9686 or toll-free at 1-877-895-0980. Prestige provides one or two-way service to and from the airport as well as private tours and transfers. Fee from and to the airport is \$18 USD per person, one way. This service is only with advanced reservation due to airport regulations
Email: transportationservice@prestigecancun.com

Business Services

Copy service

Fax service

Fee for each additional page of outgoing fax

Full-service business center

Network/Internet printing

Notary public

On-site Business Center is Staffed

Overnight delivery/pickup

Post/parcel

Secretarial service

Translator

Accessibility

For more information call the general manager of the hotel.

Accessible guest rooms have a 32 inch wide opening

Business center entrance

Fitness center entrance

Main entrance

Meeting spaces

Pathway to registration desk

Pool entrances

Registration desk

Restaurants and lounges

Route to accessible guest rooms is accessible

Self-operating lifts or sloped entry

Service animals allowed for persons with disabilities

Spa entrance